Consultation and Medical Consultations Regarding Novel Coronavirus

(February 27, 2020)

Japan Ministry of Health, Labor and Welfare issued the criteria for consultation on February 17, 2020.

Please contact the consultation center if you fall under the following conditions.

- Cold symptoms and/or a fever of 37.5°C or above for four consecutive days or more
- Strong drowsiness (malaise) or difficulty breathing (dyspnea)

The following people are more likely to become seriously ill. If you are one of the following, please follow the procedure if conditions persist for two days:

- Senior citizen
- Patient with diabetes, heart failure, respiratory disease or who are on dialysis
- Those who use immunosuppressant or anticancer drugs
- Pregnant women

Contact the consultation center in Shimane* and visit the medical institute following their instructions

You will be suspended from attending classes and/or work in the case you have been diagnosed with the infectious disease or diagnosed to be suspected to have contracted the infection

Call or email the relevant divisions



***** Consultation Centers in Shimane

Hours of Operation (Mon. – Fri., 8:30 – 17:15)	
Public Health Center	Designated Telephone Number
Matsue City, Matsue Public Health Center established jointly with Shimane Prefecture	0 8 5 2 - 3 3 - 7 6 7 3
Unnan Public Health Center	0 8 5 4 - 4 7 - 7 7 7 8
Izumo Public Health Center	0853-24-7028
Central Shimane Public Health Center	0854-84-9812
Hamada Public Health Center	0855-29-5970
Masuda Public Health Center	0856-31-9512
Oki Islands Public Health Center	08512-2-9600

* General consultation/inquiry

Matsue City, Matsue Public Health Center established jointly with Shimane Prefecture Phone: 0 8 5 2 - 3 3 - 7 6 3 8 Hours of Operation (Mon. – Fri., 8:30 – 17:15)